



Return & Refund Policy

Thanks for shopping at www.umbare.com – Bella Casa Designs Inc, dba Umbare Home Remodel

If you are not entirely satisfied with your purchase, we're here to help.

Refunds - 3 Day Right of Recission FL 2-18.002

You may cancel this contract without any penalty or obligation within 3 business days from the above date, and receive a full refund of all payments made to the seller. For more information: Florida State Attorney Generals Office

Any purchases made at www.umbare.com for home services to be delivered on a future date, including but not limited to remodeling of a residential home may be canceled for any reason, and a full refund issued up to 72 hours following the sale. The customer will be required to contact Bella Casa Ultimate Designs inc dba Umbare via phone, email or in person, providing receipt and identification. Upon proof of purchase, a full refund will be issued in the form/currency of the original payment. This refund may take 7-10 days to process, but no longer than 20 days.

Refunds

Bella Casa Designs Inc, dba Umbare will provide a refund of deposits paid for remodeling packages offered at www.umbare.com, as well as other e-commerce platforms directly owned by and exclusively operated by Bella Casa Designs Inc, dba Umbare. Further Bella Casa Designs Inc, dba Umbare will provide a refund for purchases made in any of our locations, stores, offices, and in the customers home. Refunds schedules are as follows:

1.) Following the 3 Day Right of Recision Period, as provided by Fl 2-18.002, **the customer may receive a full refund of monies paid up to the date of the home inspection.** The home inspection is defined as the on-site inspection of the residential home to be remodeled by Bella Casa Ultimate Designs inc dba Umbare.

2.) Following the residential home inspection by Bella Casa Ultimate Designs inc dba Umbare the **customer is entitled to a full refund less a \$499.00 home inspection and design fee up to the inception of agreed-upon work** as defined in the "Remodel Contract" agreement.

3.) **Following agreement and signature of the "Remodel Contract" agreement, and inception of the work at the customers residential home, there are no further provisions for refund.** Deposits collected, and the remainder of the balance of the "Remodel Contract" agreement shall be due, per the superseding agreement. "Remodel Contract".

Request for Refund

Request for a refund from Bella Case Ultimate Designs Inc dba Umbare must be made via phone, email or in person, providing receipt and identification. Upon proof of purchase, a full refund will be issued in the form/currency of the original payment. This refund may take 7-10 days to process.